

Build your points...

REDEEM QUICKER!



PURCHASE YOUR SUPPLIES

Reach the \$20,000 min. spend and start earning. Reward points are calculated monthly, based on 1 July to 30 June financial year.



PAY YOUR ACCOUNT ON TIME

Pay your trade account by the due date. Reward points are then awarded and loaded each month if the trade account is paid on time.



CHECK YOUR DETAILS

Who gets to redeem?
Make sure the details in the Rewards Program are correct and up-to-date .



**ACD Trade Rewards Program
Terms & Conditions
V.2025.02.20**

1. General

- a. ACD Trade Rewards Program is made available by Airconditioning Direct Pty Ltd of 46 Flinders Parade, North Lakes, Queensland 4509, trading as ACD Trade, ABN 48 100 354 461.
- b. ACD Trade Rewards Program is conducted in accordance with these Terms & Conditions and the ACD Trade Terms of Trade found at Your paragraph text. From time to time, these Terms & Conditions may be updated in written communications by ACD Trade. By participating in this Rewards Program, all participants expressly agree to be bound. In all matters relating to the Rewards Program, the decision of ACD Trade will be final and no further correspondence will be entered into.
- c. ACD Trade reserves the right to verify a participant's identity, age, place of residence, citizenship status and disqualify any participant who may be in breach of these Terms and Conditions. This may include, but is not limited to, where a participant has engaged in improper conduct that, in the opinion of ACD Trade, may jeopardise fair and proper conduct of the Rewards Program.
- d. The commencement date of the Rewards Program is 1 July 2024.

2. Eligibility

- a. To participate in the ACD Trade Rewards Program and accumulate points participants must:
 - i. Be an Australian resident aged 18 years or older.
 - ii. Hold a current ACD Trade account, paid in full each month when due and otherwise within terms.
 - iii. Hold a current ABN.
 - iv. Hold a current ARctick Licence.
- b. The Rewards Program excludes wholesalers, resellers and similar.
- c. ACD Trade account holders must register themselves to the ACD Trade Rewards Program by successfully submitting the correct form on the Your paragraph text website. Once the registration has been approved by ACD Trade, participants will receive written confirmation via email of their account being active. If the participant does not receive a confirmation email, then account registration (to the program) is deemed unsuccessful. Confirmation emails are sent every Friday.
- d. Spend towards the Rewards Program's qualifying minimum spend of \$20,000 will only commence once an ACD Trade account holder has correctly and successfully registered to the Rewards Program.
- e. To continue to receive reward points in the Rewards Program:
 - i. Participants must maintain a minimum aggregate spend of \$20,000 each financial year, year on year.
 - ii. Purchases made via AMEX are not eligible.
 - iii. ACD Trade maintains the right to change the minimum spend with 14 days' notice.

3. Terms of Points Accumulation

- a. ACD Trade Rewards Program points are awarded when participants buy eligible products or services from ACD Trade and are allocated points in accordance with the table below:

Purchases (Ex GST)	Reward Bonus %	Reward Bonus \$
\$0 - \$20,000	Nil	Nil
\$20,001 - \$50,000	0.50%	0.5% reward above \$20,001 to \$50,000
\$50,001 - \$90,000	1.00%	\$150 (\$30,000 x 0.5%) + 1% above \$50,000
\$90,001 - \$150,000	1.50%	\$550 (\$150 + \$40,000 x 1%) + 1.5% above \$90,000
\$150,001 - \$350,000	2.00%	\$1,450 (\$550 + \$60,000 x 1.5%) + 2% above \$150,000
Over \$350,000	2.50%	\$5,450 (\$1,450 + \$200,000 x 2%) + 2.5% reward above \$350,000

- b. (Reiterating) spend towards the Rewards Program's qualifying minimum spend of \$20,000 will only commence once an ACD Trade account holder has correctly and successfully registered to the Rewards Program.
- c. Reward Points are accrued based on monthly expenditure and allocated across a financial year – that is 1st July to 30th June. Annual points calculations recommence at the start of each financial year i.e. 1st July.
- d. To maintain a competitive Rewards Program, ACD Trade reserves the right to change the calculation of how points are accumulated at any time with 30 days' notice.
- e. ACD Trade's decision regarding how many Reward Points a participant is eligible for, any adjustment to the balance of the points and what items are available for redemption for points, is final.
- f. No Reward Points can be transferred to another user.
- g. Reward Points have no monetary value outside the ACD Trade Rewards Program and cannot be redeemed for cash or trade account credit.

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(continued)

- g. Reward Points have no monetary value outside the ACD Trade Rewards Program and cannot be redeemed for cash or trade account credit.
- h. Reward Points earned will be visible the month following the settlement of purchases, if the account is paid within terms. For example on a 30 day account, purchases made in March, account finalised and paid by 30th April then the points will be visible 15 business days into May. If the account is settled in the same month as the purchase/s, the points may be visible sooner.
- i. At any time ACD Trade may delete a participant's Reward Points account if a participant breaches any terms and conditions, this may also result in a ban to access the program.
- j. If a participant's ACD Trade account is not paid in full when due, any Reward Points earned that month will be forfeited. ACD Trade may exercise discretion in extenuating circumstances only and award Reward Points for the particular month affected if satisfied that a participant's Reward Points should be awarded despite a failure to make payment by the due date, or otherwise breach terms.
- k. The Promoter may alter, vary, amend or modify the ACD Trade Rewards Program at any time and without prior notice to members, including the reward items, and may also delete, substitute or alter the Rewards Points required for any reward item at any time.
- l. ACD Trade reserves the right to end the ACD Trade Rewards Program at any time and will give appropriate notice.

4. Terms of Points Redemption

- a. All Reward claims must be made using the www.acdtraderewards.com.au website.
- b. All items available for redemption on www.acdtraderewards.com.au are subject to supplier availability and may be cancelled or substituted at any time, including after redemption.
- c. Reward claims may be made at any time using some or all Reward Points on a participant's Rewards Account, or personal funds may be used to supplement Reward Points if needed.
- d. Reward claims are processed weekly. Please allow up to 30 days from the date of order for the processing, handling and delivery of the Reward item/s.
- e. ACD Trade will not be liable for non-delivery of a Reward item (other than due to the fault of the ACD Trade) or any loss or damage to a Reward item that occurs during delivery. The participant will be responsible for any re-delivery or redirection costs.
- f. Delivery of Reward items will be to a business address open 9.00am - 5.00pm Monday to Friday, with a signature required upon delivery.
- g. Promotional Periods:
 - i. Participants agree to receive promotional material – including but not limited to text messages, emails, and/or via social media about ACD Trade Rewards.
 - ii. ACD Trade may choose to offer extra points, at their sole discretion, for the purchase of specific products sold at ACD Trade branches.
 - iii. Should a product be substituted during such a promotion, the Reward Points allocated will be based on the value of the promotional product (not the substitute product).

5. Expiry of Reward Points

- a. Reward Points earned the financial year 1st July to 30th June will expire by 31st December of the year immediately following that financial year.
- b. ACD Trade reserves the right to change the expiry period giving a minimum of 14 days' notice.

6. Warranties & Liabilities

- a. All Reward items are supplied subject to ACD Trade standard support and warranty terms, found here [Your paragraph text](#). Some Reward items may be subject to specific warranty terms.
- b. ACD Trade's liability in respect of Reward items is limited in accordance with our standard terms of trade found here [Your paragraph text](#).
- c. ACD Trade will not be liable for any Reward item:
 - i. technical difficulties or equipment malfunction (whether or not under ACD Trade's control).
 - ii. theft, unauthorised access or third-party interference.
 - iii. tax liabilities incurred.
 - iv. the use or enjoyment of a Reward item.

Updated T&Cs V.2025.02.20